



On-shore real-time monitoring for all your devices.

Monitoring and Management provides anytime, anywhere monitoring for your systems coupled with powerful automated and manned response to provide meaningful remediation for detected faults, whether security or performance related.

Our agent-based approach allows for visibility on systems whether they are on or off the corporate network. As long as your device can see the Internet, you can manage it, even if the user is away from their desk.

Program Details/Deliverables:

- ✓ Manage your endpoints wherever they are
- ✓ Fix issues from your desk
- ✓ Increase your time-to-value with a proven toolset that is managed and supported by experts
- ✓ Maximize your time and investment
- ✓ Single pane of glass visibility
- ✓ Remove the guesswork from troubleshooting

206 days is the average time to identify a breach.

Cost of a Data Breach 2019, IBM Security.

FIX ISSUES FROM YOUR DESK

- ▶ Start troubleshooting without taking over your user's console with real-time performance data and powerful automation tools like Remote Command Prompt, Remote Process Management, or Remote File Transfer.

CUSTOMIZED REPORTING

- ▶ The customized reporting feature helps spot trends in system performance results to compliance status.

MAXIMIZE YOUR TIME AND INVESTMENT

- ▶ Using our solution, your team can immediately start gaining insight into the health of your devices and solving problems that impact the performance and security of your users and data.

Our Tools-as-a-Service approach gives you the flexibility to manage devices with your team alone, or integrate with our 24/7, on-shore Service Desk and Security Operations Center (SOC)

73 days is the average time to contain a breach.

Cost of a Data Breach Report 2019, IBM Security/Ponemon Institute