



NEWS RELEASE

Contact:

Beth Stec
MCPc, Inc.
800.777.7178 X4277
beth.stec@mcpc.com

MCPc Achieves Gold Certification from Cisco in the United States

CLEVELAND – MCPc, Inc., a Cleveland-based technology products and solutions provider, is pleased to announce that the company has achieved Gold Certification from Cisco. To earn [Cisco Gold Partner](#) status, MCPc had to meet rigorous standards for networking competency, service, support and customer satisfaction set forth by Cisco.

“Many of our customers ask for Cisco solutions by name, and being a Cisco Gold Partner assures them that with MCPc, they receive the quality of support and expertise they need,” said Mike Trebilcock, Chairman and Chief Executive Officer, MCPc.

The Cisco Resale Channel Program provides partners with the training required to build sales, technical and Cisco Lifecycle Services skills, and then validates their skills through a third-party audit. Cisco resale partner certifications — Select, Premier, Silver and Gold — represent an increasing breadth of skills across key technologies and a partner’s ability to deliver integrated networking solutions.

Cisco Gold Certification demonstrates that MCPc has attained the broadest range of expertise across multiple Cisco technologies by achieving advanced specializations in four areas: Unified Communications, Routing and Switching, Security and Wireless LAN. In addition, MCPc integrates Cisco Lifecycle Services into its projects, and is required to maintain high levels of customer satisfaction.

As a Cisco Gold Partner, MCPc has access to more advanced training support from Cisco, further improving its ability to deliver comprehensive solutions to customers.

MCPc also received Cisco’s [Customer Satisfaction Excellence Award](#) earlier this year.

About MCPc

MCPc is a trusted technology products and solutions provider that helps reduce the complexity associated with technology selection, purchasing and deployment, helping its customers maximize IT investments. Headquartered in Cleveland, Ohio, MCPc serves more than 7,000 customers from 27 locations across the country and represents more than 100,000 products.

From the core datacenter and network infrastructure to the end users hardware and software requirements, MCPc ensures the total solution with a strong focus on helping customers reduce costs and increase revenue. For more information, visit www.MCPc.com.