



NEWS RELEASE

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MCPc Receives Cisco Customer Satisfaction Excellence Award

CLEVELAND — MCPc, a Cisco Silver Certified Partner, is pleased to be recognized as one of the elite Cisco Partners that have achieved their Customer Satisfaction Excellence Award for 2009. This distinction of excellence is awarded to the top performing 5 percent of Cisco's Channel Partners and is the highest distinction that a partner can achieve within the Cisco Channel Program. It is based upon a minimum of 30 customer satisfaction results, surveys and assessments.

The designation is reflected inside Cisco's Partner Locator tool and differentiates MCPc from its fellow Cisco Partners. Partners achieving this honor are identifiable by the "Gold Star" distinction in the Cisco Partner Locator tool. Both commercial and enterprise organizations along with Cisco personnel searching for a best in class Cisco Partner will be guided by this distinction of excellence.

Receiving a 4.86 out of a possible 5, MCPc well-surpassed Cisco's qualifying score of 4.60. The award represents a 12-month rolling rating of outstanding customer satisfaction and is Cisco's highest award for Customer Satisfaction within the Cisco Channel Partner Program.

"We consider it the highest honor that our customers would rate their satisfaction with the Cisco solutions MCPc provides so highly. This is a significant accomplishment for us and demonstrates that we are helping our customers optimize technology to advance their organizations," said Mike Trebilcock, Chairman and CEO of MCPc.

About MCPc

MCPc is a trusted technology products and solutions provider that helps reduce the complexity associated with technology selection, purchasing and deployment, helping its customers maximize IT investments. Headquartered in Cleveland, Ohio, MCPc serves more than 7,000 customers from 27 locations across the country and represents more than 100,000 products.

From the core datacenter and network infrastructure to the end users hardware and software requirements, MCPc ensures the total solution with a strong focus on helping customers reduce costs and increase revenue. For more information, visit www.MCPc.com.